

## Frequently Asked Questions

### **What are the gallery hours?**

Tephra ICA is open Wednesday – Saturday, 11am – 5pm. Saturdays are open by appointment only. Appointments can be made [here](#).

Tephra ICA at Signature is open Tuesday – Saturday, 11am – 5pm and does not require an appointment.

### **How much is admission to the gallery?**

Admission is free.

### **How do I get to the gallery by car or public transportation?**

Tephra ICA is located at Reston Town Center in Reston, Virginia. Our address is 12001 Market Street #103 Reston, VA 20190 and the front door is located on St. Francis Street.

Tephra ICA at Signature is located at 11850 Freedom Drive in Reston, Virginia.

For driving directions, please [click here](#).

For public transportation, take Metro Silver Line to Reston Town Center. [Link to WMATA](#).

### **Where can I park?**

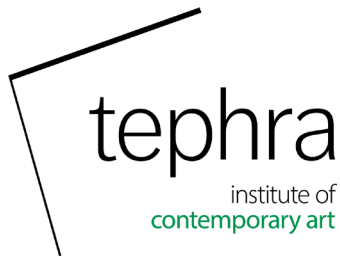
Paid street parking (monitored by Reston Town Center) is available adjacent/near the gallery. Tephra ICA has one complimentary parking space, located and marked just past the gallery doors at the intersection of St. Francis and Town Square Drive. Please let the gallery attendant know if interested in using the free parking space, and they will issue a Visitor Pass to place on your dashboard during your visit.

### **Garage Parking**

Garage parking is available within easy walking distance. Typically, free for the first hour, after 5pm on weekdays, and on weekends. Garage parking is also monitored by Reston Town Center. The Red garage on St. Francis street behind the CVS is the closest public parking garage to the gallery. For more information on parking, [click here](#).

### **Is photography or videography permitted in the gallery?**

Yes. Photography and videography are allowed in the gallery as long as the images are taken using existing light only (no flash) and are for personal, non-commercial use.



**Are there public bathrooms?**

Two single-user/family all-gender, wheelchair accessible restrooms are available.

**Is the gallery wheelchair accessible?**

The gallery entrance and all facilities are wheelchair accessible. The entrance is accessible via a ramp that is located to the left when facing the gallery's main entrance.

**Are service animals allowed?**

We welcome visitors with Service Animals, and you don't need to notify us in advance if you're visiting with a Service Animal. Animals whose sole function is to provide comfort or emotional support do not qualify as Service Animals under the Americans with Disabilities Act (ADA) and are, therefore, not permitted.

**Accessibility Information**

Should you require, the exhibition checklists are available in large font. If you have additional questions about accessibility or require assistance during your visit, please ask any staff member. Do you have a question about accessibility prior to your visit? Please email [info@tephraica.org](mailto:info@tephraica.org) or call (703)471-9242.